

Safety Procedures-Travellers with Credit Cards

Staff travelling Overseas who have a CBA issued Mastercard are now required to contact the hotline of CBA's Corporate cards team on:

1800 230 166 or 131576

and advise them when they are travelling and to which country / countries. The Corporate Cards team will then place a note on the cardholders account so that better fraud control measures can be applied and cardholder financial safety can be better managed.

NOTE: The cardholder must make this call directly and this can not be delegated to a travel co-ordinator or admin staff as the Corporate cards team will need to ask a series of validation questions for security purposes prior to being able to access the account.

Failure to notify CBA of your travel plans may result in your card being exposed to higher instances of un-detected fraud or un-necessary suspension/cancellation of your card.

To avoid problems and assist us to make your time abroad more comfortable, UTS staff should follow the recommended procedures.

More information on travel is available on the FSU website by clicking on Travel.